

Notification of Complaint Outcome

Complaint reference: 100525

Complaint date: 10th May 2025

Member: Jodie Slee

Membership Number: 2914

Allegations

The complaint included four particularised allegations that between 3rd August 2021 and 6th December 2023 the Member:

1. Repeatedly failed to respond to communication and requests from the Service User.
2. Failed to put in place appropriate mechanisms to monitor the impact of therapy.
3. Failed to put in place arrangements for the termination of therapy including explaining the circumstances in which therapy provision would conclude and how.
4. Failed to act on information provided by the Service User about their experiences, situation and distinct needs that could have indicated a need to adapt therapy or refer to another professional/service.

Relevant Elements of the Code of Ethics

Complaints are conducted using the Code of Ethics in place at the time of the alleged activity. In this instance the COSRT Code of Ethics and Conduct 2022 version was in place, and the following clauses were relevant to this complaint:

- Clause 10. Consider the needs of all Service Users and make what arrangements and adjustments are reasonable to meet them.
- Clause 11. Refer a Service User to another practitioner when this best serves the Service User's needs.
- Clause 12. Be competent in all aspects of your work, including management and research.

- Clause 37. Plan for the well-managed termination of therapeutic relationships in all circumstances.

Member Admissions

The Member admitted allegations two and three were proven in a written submission prior to the meeting of the Professional Conduct Panel.

Request for Consensual Agreement Resolution

The Member requested that the complaint be dealt with by Consensual Agreement Resolution prior to the meeting of the Professional Conduct Panel.

Evidence Before the Professional Conduct Panel

In coming to its decisions, the Professional Conduct Panel carefully considered the following documents:

Doc 02 Letter outlining events from the complainant.

Doc 03 Complaint notification

Doc 04 Letter from the member including mitigating circumstances.

Doc 05 Supervisors Report

Doc 06 Letter requesting CAR (Consensual Agreement Resolution) to settle complaint.

Doc 07 Members assessment

Doc 08 Members contract for sensate focus (requested by PCP)

Doc 09 Members initial contract with service users (requested by PCP)

Doc 10 Emails between Member and Complainant

COSRT Code of Practice

COSRT Conduct Procedure

COSRT Sanctions Protocol

Professional Conduct Panel Resolution Meeting

The Professional Conduct Panel considered the evidence before it and the written admissions from the Member related to allegations two and three. The Panel considered those allegations proven.

Examination of allegations one and four led to the Panel concluded that they did not pass the Threshold Test. Their reasoning was:

Allegation one. That between 2021 and 2023 the Member repeatedly failed to respond to communication and requests from the Service User.

The PCP considered the communication between the Member and Complainant, and the one incident named i.e. the issue of not sending a login code (Doc 3). The PCP acknowledged this was an inconvenience to the complainant but determined that it was a minor error and it would not be in the public interest to pursue this allegation.

The PCP determined that the Threshold test was not passed and the allegation would not be taken forward for further consideration.

Allegation four. That the Member failed to act on information provided by the Service User about their experiences, situation and distinct needs that could have indicated a need to adapt therapy or refer to another professional/service.

The PCP determined that evidence was available which meant that there was no realistic prospect of the allegation being found proven. That decision was based on communication indicating that the complainant knew that the Member was qualified to deal with the presentation, and the presence of a comprehensive rationale for the therapeutic intervention.

The PCP determined that the Threshold test was not passed and the allegation would not be taken forward for further consideration.

The Panel highlighted that Consensual Agreement Resolutions are ordinarily reserved for instances where Members accept allegations were true. In this instance the Member admitted only two of four allegations. However, because the Panel believed that the other two allegations did not pass the Threshold test, it agreed that a Consensual Agreement Resolution could be used.

Member Conditions and Undertakings

The Panel determined that the Member be required to:

- Complete certified CPD on issues related to contracting and assessment, providing certificate of completion/attendance to COSRT within 3 months.
- Review their Service User contract to ensure it meets COSRT guidance or requirements, providing a copy to COSRT within one month.

Those undertakings would be included in a Consensual Agreement Resolution presented to the Member. The Member would have 28 days to accept the conditions outlined in the Consensual Agreement Resolution. If there was no acceptance, the Panel would reconvene.

The Member accepted the Consensual Agreement Resolution within the permitted timescale.

